



ShipX *SHOP*

Minimize rail fleet maintenance expenses and car outages with tailored ShipX® SHOP solutions to proactively manage railcar maintenance and repair costs.

ShipXpress rail industry experts bring insight and experience to your fleet management strategy to ensure maximum asset utilization.



Repair Invoice Management

The ShipX SHOP Repair Invoice Management solution provides comprehensive services to control and validate your repair costs, including:

- Auditing repair invoices received from railroad or contract repair shops;
- Filing and tracking claims for discrepancies identified through repair invoice audits;
- Allocating repair costs using accounting guidelines that you provide.

ShipX SHOP solutions are offered with a tiered service structure that allows you to select the best level of support for your needs and budget.

Basic:

ShipXpress provides you with access to the software system and manages the initial data set-up.

Level 1:

In addition to the services provided with Basic service, ShipXpress will also upload data received electronically from Railinc, customer contract shops and UMLER car profiles. For an additional service charge, ShipXpress will manually enter repair invoices and contracts for repairs that were not received electronically, ensuring that your data records are complete.

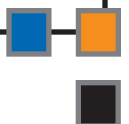
Level 2:

Level 2 service, in addition to the services outlined in the Basic and Level 1 tiers, establishes ShipXpress as an on-going partner in your daily operations. ShipXpress rail industry experts will audit repair invoices as they are received, resolve exceptions, and file claims as needed, following the claims process through resolution.

ShipXpress, Inc.

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Maintenance Management

This comprehensive service tracks railcar repair schedules and costs, including:

- Identifying types of maintenance needed;
- Monitoring the progress of maintenance projects;
- Monitoring warranty recall work;
- Tracking test dates;
- Developing preventive maintenance plans;
- Allocating maintenance costs using accounting guidelines that you provide.

With ShipX SHOP Maintenance Management, you are assured that your fleet maintenance requirements and high safety standards are met.

Consulting Services

Consulting services are available to you at any time. Fees are negotiated based upon the project requirements.

Railcar Inspections

ShipXpress rail consultants will analyze and conduct inspections of all or part of your rail fleet to ensure that all safety requirements are met and pinpoint costly maintenance trends. From that analysis, maintenance schedules and plans can be modified to optimize your rail fleet utilization and lower ongoing repair costs.

Repair Shop Inspections

ShipXpress rail consultants will inspect your private or contract repair shops to identify costly maintenance trends, areas of non-compliance or methods to improve turn-around times and fleet utilization.

